

July 2018

Charter & Responsibilities

France Greeters & Marseille Provence Greeters

The registered trademark "France Greeters" characterizes a visitor reception service in a city or region that satisfies the definitions and the principles of organization and operation described here in our Charter. This is built around the original values of Greeters, values maintained by all Greeters around the world.

Charter Greeters

The charter describes our commitment to welcoming visitors during a Greeters walk.

a. The Greeters

They are passionate inhabitants who want to meet local visitors and share their knowledge and passion. They are people open to other cultures, of all ages and from all walks of life. They voluntarily offer, during their free time, to accompany tourists in their city, agglomeration, village or region, in places that can be unusual or more classic, according to the tastes and desires of each.

Greeters must be motivated, open, sociable, available and enjoy human contact. Speaking a foreign language is not compulsory, but this can be a plus for meeting foreign tourists. It is imperative to be over 18 years old, however minors can accompany a Greeter on his visit.

A Greeter is not a guide, he introduces his region in a unique, authentic and friendly way, during a walk, without his intervention being a guided tour. The Greeter shares his passion for his city or his region according to the interest of the visitors. The themes of the walk are very diverse and can relate to art, culture, nature, sport, gastronomy, shopping. The walks are supports for meeting people, for cultural exchange, in search of mutual human enrichment, both for tourists and for Greeters. They have nothing in common with professional guided tours focused on the heritage experience.

Greeters are grouped by city or territory and managed by Greeter organizations that recruit their volunteers, collect and respond to visitor requests. Greeters take a personal, spontaneous and disinterested approach. They are independent and can in no way be considered as under the subordination of an organization

b. Visitors

The Greeters are aimed at all audiences, whether single people, families, groups of friends, couples, local people, on tourist stays or on business trips. They welcome anyone without any discrimination. The number of people for a ride with a Greeter cannot exceed 6 people, and the group must be made up of at least one person over the age of 18.

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vs. The encounter

Each walk is unique, it is "tailor-made" according to the request and the desires of the visitor, the Greeter who welcomes him, and other criteria such as the weather, the hooked atoms between the visitor and his host...

The Greeter can welcome the visitor(s) alone or with a person of his choice, depending on the visitors welcomed. For example, if the visitors are with family, the welcome and the walk can be done with the Greeter's family, or with one of their children.

The meeting lasts about two to three hours but it can last longer if the Greeter and the visitor(s) agree. If expenses are incurred (consumption in a café, public transport tickets, entrance tickets, etc.) each person pays for their personal expenses. The Greeter has no obligation to pay for the visitor(s) and vice versa.

The visitor(s) are informed of the rules and undertake to respect them. If this is not the case (significant unjustified delay, lack of respect, lack of interest in the ride, etc.), the Greeter is released from his commitment to welcome. Greeters acting on a voluntary basis and devoting themselves to their passion in their free time, visitors must, out of courtesy, report any visit cancellation as soon as possible, by contacting the Greeter or his organization. Links are available on our reservation emails for this purpose.

The meeting with a Greeter is completely free for the visitor, the Greeter must not accept any tip or compensation for himself.

On the other hand, each organization of Greeters is free to accept and encourage, or not, donations made by visitors. Directly with the local greeters organization, or by directing visitors towards a donation for the "Fédération France Greeters" association, which brings together all Greeters organizations in France

The "France Greeters MD" brand

It is the property of the France Greeters Federation which delegates its use to its members.

Core Values of Greeters

Statutorily, the France Greeters Federation follows, in this "France Greeters Charter", the fundamental values ("Core Values") set up and managed by the Global Greeter Network at the international level, of which here is a translation (06/18/2014) .

1. The Greeters are volunteers, they are a friendly face for the visitor(s)
2. The Greeters welcome individuals and groups of up to 6 people
3. The meeting with a Greeter is completely free
4. The Greeters welcome anyone, visitor and volunteer, without any discrimination.
5. The networks of Greeters are part of a sustainable tourism approach that respects the environment and people. They participate in the cultural and economic enrichment of local communities and contribute to the positive image of the destination.
6. Greeters networks promote mutual enrichment and cultural exchanges between individuals for a better world.

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Responsibilities

The visitor acknowledges having taken note of the free meeting and cannot engage the responsibility of the organization of Greeters or that of the volunteer for any failure or dispute. The walks are under the responsibility of each participant. The organization of Greeters can in no way be held responsible for any incident or accident that may occur during a ride.

The information posted on the site was correct at the time of publication: the site is regularly updated. The Fédération France Greeters and the local Greeters organization cannot be held responsible for any loss, damage or inconvenience that may result from the use of the information published on the site.

External links to partner sites are posted. The Federation is not responsible for the quality of the services delivered and cannot be blamed in the event of a dispute with these partners.

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